­­[DATE]

Community Regional Medical Center

Attn: Dr. Jeffrey Thomas, Chief Medical & Quality Officer­­­­

2823 Fresno St.

Fresno, CA 93721

*With a copy to*

Community Medical Centers

Attn: VP – Compliance Department

789 N. Medical Center Drive East

Clovis, CA 93611

Re: Complaint related to Race Discrimination in Maternity Care at CRMC

Dr. Thomas:

I was recently a patient at Community Regional Medical Center (“CRMC”) on [Date of Service] for maternity care, and experienced race discrimination in your hospital during my childbirth. Recently enacted SB 464, the California Dignity in Pregnancy and Childbirth Act, is intended to reduce the high rate of black maternal mortality by requiring implicit bias training for perinatal healthcare providers and requiring hospitals to furnish their maternity care patients with information about their rights to file a discrimination complaint. Based on my personal experience, I am concerned that CRMC is not in compliance with the requirements of SB 464.

My experience at CRMC was as follows:

I am requesting that you carry out an investigation of my concerns. I also want to be informed about the status of CRMC compliance with the obligations of SB 464. Instances of race discrimination in the hospital facility are a violation of the Patient Bill of Rights established by Community Medical Centers and applicable across its healthcare system, as well as violative of state and federal laws. Racial bias in the maternity care setting leads to avoidable adverse outcomes and may result in black maternal mortality; in California for women of color, and particularly black women, the maternal mortality rate remains 3 to 4 times higher than white women.[[1]](#footnote-1) I look forward to receiving your reply.

Yours Sincerely,

[Signature]

[Address/Phone Number/Email Address]

1. https://www.cmqcc.org/research/ca-pamr-maternal-mortality-review [↑](#footnote-ref-1)